

18 William Street,  
Bellingen NSW 2454  
Ph 6655 0000  
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8.30am – 5pm  
[bhc@bellingenhealthcentre.com.au](mailto:bhc@bellingenhealthcentre.com.au)  
[www.bellingenhealingcentre.com.au](http://www.bellingenhealingcentre.com.au)

Bellingen Healing Centre is a family medical practice. We aim to provide holistic and high quality healthcare promoting optimal health, vitality and well being. Our practice offers a unique blend of natural and non-drug ways to promote and improve health.

### Our Doctors

Dr Andrew Heslop, MBBS  
FRACGP, Aust. College of Nutrition/Environ. Medicine, Diploma Royal Aust/NS College of Obstetrics/Gynae & Herbal medicine, Certificate in Naturopathic Nutrition/Gynae Diploma & Psychotherapy.

Dr Dorothea Eburn  
FRACGP, Diploma of Sports Medicine UNSW, special interest in Sports Medicines, Womens' & Childrens' Health & Holistic Health Care.

Dr Adrienne Newman, MBBS  
Providing a balance of both natural and western medicine.

Dr Gull Herzberg, MBBS  
BSc(Hons) MBBS FRACGP. Special interests in Integrative Medicine, Cannabis, Chronic Complex Illnesses, Tick Borne Illness, Youth Health & BioBlance.

Dr Iwan Williams  
Thorough patient centered care with a holistic approach.

Dr Brian McAuley

### Our Nursing Staff

Our nurses are available to provide comprehensive nursing care in conjunction with the doctors for immunisations, wound care, ECG's, spirometry, blood pressure checks, INR tests, aged care assessments and a programme of care for chronic disease management such as diabetes.

### Our Support Staff

To support our doctors and nursing staff we have a practice manager and receptionists who are able to provide all aspects of care, support, make appointments, accounts and purchase supplements.

### Consultation Information

Bellingen Healing Centre is a mixed billing practice. If you are experiencing hardship please discuss this with your doctor during your consult for their

consideration of bulk billing. Generally there is a consultation fee with discounts applying to pension and health care cardholders.

Standard Consultation – Up to 15 minutes of consultation time

	Fee	Medicare Rebate
Private	\$78	\$38.20
Health Care Card	\$70	\$38.20
Pension Card	\$66	\$378.20

Longer or Complex Consultations

Fee	Medicare Rebate	
Private	\$131	\$73.95
Health Care Card	\$122	\$73.95
Pension Card	\$116	\$73.95

Extended/Complex or Complicated Consultations

Fee	Medicare Rebate	
Private	\$210	\$108.85
Health Care Card	\$190	\$108.85
Pension Card	\$170	\$108.85

Dr Herzberg has a special interest in Tick-Borne related illness and has his own consultation fee structure. Please call the surgery for more information.

Payment of Fees

Fees are payable at the time of consultation. Payment can be made in cash, EFTPOS or by MasterCard or Visa. A fee may apply to after hours & home visits.

Services We Provide

General Family Medicine	Minor Surgery & Wound
Dressings	
Complete Skin Spot Checks with Cryotherapy	Surgical Treatment of Skin
Lesions	
Blood Pressure Monitoring	ECG & Spirometry
Diabetes & Asthma Care Plan	General Health
Assessments	
Blood Glucose Monitoring	Allergy & Dietary Advice
Nutritional Medicine	Chronic Pain Management
Naturopathic Consultations	Vitamin Infusions
Antenatal & Obstetric Care	Immunisations &
Vaccinations	
Pregnancy Testing	Hormone Implants &
Family Planning	
Men's Health Checks	Chelation Therapy-heavy
metals	
Employment & Government Medicals	Travel Medicine &
Vaccinations	
Women's Health – CST (pap), Breast Checks	

Patient Feedback

If you are concerned about any aspect of care you have received please write or speak to our practice managers' in confidence. If you feel you need further assistance please contact:

Health Care Complaints Commission – Locked Bag 18, Strawberry Hills, NSW  
Ph 02 92197444.

We value your feedback and input into continual quality improvements for our practice. All aspects of care, consultations and medical records are kept strictly confidential.

Urgent Medical Conditions first Call 000 for an Ambulance.

On the practice phone 6655 0000 you will be able to talk to a nurse/doctor immediately if your situation is urgent. Phone messages can be passed on to your doctor as required.

There is an after hours emergency roster service of general practitioners who provide emergency after hours care through Bellingen River District Hospital on 6659 5800.

### Appointments

Bellingen Healing Centre is committed to providing consistent and thorough healthcare for all patients in our community.

You can cancel or change an appointment at Bellingen Healing Centre without incurring any fees, as long as you give us at least two hours notice. Two hours notice gives us the opportunity to utilise your cancelled appointment time for urgent patients that need to be seen that day.

Missed or cancelled appointments with less than two hours notice incur a fee of \$50.

The time set aside for a standard consultation at our practice is approximately 15 minutes. If your visit is for:

- Insurance medical Examinations
- Workers Compensation Matters
- Motor Accident Claims
- First Full Antenatal Visit
- Naturopathic/Holistic Consultations
- Minor Surgery Procedures
- Chronic & Complex Problems
- CST (Pap)
- Medical Reports

then it may take longer so please advise reception at the time of making your appointment so more time can be allocated.

At times our doctors can run behind schedule for a number of reasons. We ask for your understanding, and apologies if we keep you waiting. If you are not able to wait and need to reschedule please advise our reception staff. If you are delayed or cannot attend your appointment please phone reception to cancel or reschedule.

### Test Results

Your doctor checks all test results. Please make an appointment to review your results.

### Repeat Scripts

It is a legal requirement as well as best medical practice to regularly review patients on long-term medications and to assess the continued suitability of any prescription. A brief appointment is therefore required to obtain a repeat prescription.

### Your Medical Records are a Confidential Document

It is the policy of this practice to maintain security of your personal health information at all times and that this information is only available to authorised members of staff. Our privacy policy is available upon request. Bellingden Healing Centre is "My Health Records" ready.