



BELLINGEN HEALING CENTRE

18 Williams Street
Bellingen NSW 2454
PH 6655 0000
FAX 6655 0266
8.30am - 5pm

bhc@bellinggenhealingcentre.com.au

www.bellinggenhealingcentre.com.au

Bellingen Healing Centre is a Family Medical Practice.

We aim to provide holistic and highquality healthcare promoting optimal health, vitality & wellbeing.

Our practice offers a unique blend of natural and non-drug ways to promote and improve health.

Our Doctors

Dr.Andrew Heslop, MBBS

Fellow - Royal Aust College of General Practitioners & Aust. College of Nutrition/Environ. Medicine. Diploma Royal Aust/NZ College of Obstetrics/Gynae & Herbal Medicine. Certificate in Naturopathic Nutrition/Gynae Diploma & Psychotherapy. Visiting Medical Officer - Bellingen District Hospital & Bellorana Nursing Home & Hostel Aged Care Patients.

Dr.Dorothea Eburn

Fellow of the Rural College of General Practitioners. Diploma of Sports Medicine UNSW. Special interest in Sports Medicines, Womens' & Childrens' Health & Holistic Health Care.

Dr.Adrienne Newman, MBBS, FRACGP. DRANZCOG, Cert. Sexual Health

Patient centered care and education with a holistic approach.

Dr.Gull Herzber, MBBS

Special interest in Psycho-spiritula Medicine & Adolescent Health

Dr.Iwan Williams

Prides himself on thorough patient-centered care with a holistic approach.

Dr.Lauren Hammer

Special interests include emergency care, women's health, adolescent health, paediatrics, mental health, skin, preventative care and geriatrics.

Dr.Mark O'Meadhra

Integrative natural medicine.

Our Nursing Staff

Our nurses are available to provide comprehensive nursing care in conjunction with the doctors for immunisations, wound care, ECG's, spirometry, blood pressure checks, INR tests, aged care assessments and a programme of care for chronic disease management such as diabetes.

Our Support Staff

To support our doctors and nursing staff we have a practice manager and receptionists who are able to provide all aspects of care, support, make appointments, accounts and the purchase of supplements.

Telephone Protocol

Only a member of the medical or clinical team can provide treatment or advice over the telephone.

Urgent Medical Conditions first Call 000 for Ambulance

On the practice phone 6655 0000 you will be able to talk to a nurse/doctor immediately if your situation is urgent. Phone messages can be passed on to your doctor as required.

There is an after hours emergency roster service of general practitioners who provide emergency after hours care through **Bellingen River District Hospital on 6659 5800.**

Improvements

Bellingen Healing Centre is constantly looking at ways to improve our practice all feedback is considered.

Appointments

Missed or cancelled appointments with less than two hours notice will incur a non medicare refundable fee of \$50.

The time set aside for a standard consultation at our practice is approximately 15 minutes.

If your visit is for:

Insurance Medical Examinations

Workers Compensation Matters

Motor Accident Claims

First Full Antenatal Visit

Naturopathic/Holistic Consultations

Minor Surgery Procedures

Chronic & Complex Problems

Pap

Medical Reports

If it may take longer please advise reception at the time of making your appointment so more time can be allocated. Each patient requires a separate appointment.

At times our Doctors can run behind schedule for a number of reasons. We ask for your understanding, and apologies if we keep you waiting. If you are not able to wait and need to reschedule please advise our reception staff. If you are delayed or cannot attend your appointment please phone reception to cancel or reschedule.

Test Results

Your doctor checks all test results. Please make a follow up appointment to review your results.

Repeat Scripts

It is a legal requirement as well as best medical practice to regularly review patients on long-term medications and to assess the continued suitability of any prescription. A brief appointment is therefore required to obtain a repeat prescription.

Your Medical Records are a Confidential Document

It is the policy of this practice to maintain security of your personal health information at all times and that this information is only available to authorised members of staff. Our privacy policy is available upon request.

Bellingen Healing Centre is "My Health Records" ready.

Consultation Information

Standard Consultation - Up to 15 minutes of consultation time.

	Fee	Medicare Rebate
Private	\$80	\$39.10
Health Care Card	\$72	\$39.10
Pension Card	\$68	\$39.10

Longer or Complex Consultation

	Fee	Medicare Rebate
Private	\$135	\$75.75
Health Care Card	\$125	\$75.75
Pension Card	\$120	\$75.75

Extended/Complex or Complicated Consultation

	Fee	Medicare Rebate
Private	\$220	\$111.50
Health Care Card	\$195	\$111.50
Pension Card	\$175	\$111.50

* Dr Herzberg has his own consultation fees please contact reception for more details.

Payment of Fees

Fees are payable at the time of consultation. Payment can be made in cash, EFTPOS or by MasterCard or Visa. A fee may apply to after hours & home visits.

Services We Provide

General Family Medicine	Minor Surgery & Wound Dressings
Complete Skin Spot Checks with Cryotherapy	Surgical Treatment of Skin Lesions
Blood Pressure Monitoring	ECG & Spirometry
Diabetes & Asthma Care Plan	General Health Assessments
Blood Glucose Monitoring	Allergy & Dietary Advice
Nutritional Medicine	Chronic Pain Management
Naturopathic Consultations	Vitamin Infusions
Antenatal & Obstetric Care	Immunisations & Vaccinations
Pregnancy Testing	Hormone Implants & Family Planning
Men's Health Checks	Detoxification
Employment & Government Medicals	Travel medicine & Vaccinations
Counselling	Chelation Therapy-heavy metal Women's
Health - Pap Smear Breast Checks & Contraception	

Patient Feedback

If you are concerned about any aspect of care you received please write or speak to our practice manager's in confidence. If you feel you need further assistance please contact:

Health Care Complaints Commission - Locked Bag 18, Strawberry Hills, NSW Ph 02 9219 7444

We value your feedback and input into continual quality improvements for our practice.

All aspects of care, consultations and medical records are kept strictly confidential.